

Payment and dispatch

The following terms and conditions apply:

The products are delivered all over the world.

Dispatch costs (inclusive of legally applicable VAT)

Domestic deliveries (Germany):

We charge shipping costs on the basis of the shipping weight:

Deliveries to foreign countries:

We charge shipping costs for deliveries to foreign countries on the basis of the shipping weight:

Provision of digital content:

Digital content (data created and delivered in digital form) is not subject to shipping charges.

Digital content is provided to you via a link communicated by e-mail.

The sending of this e-mail with access data for the provision of the digital content takes place within 24 hours after conclusion of the contract (in case of agreed prepayment after the time of your payment instruction).

Digital content is provided to you in your customer account.

The provision takes place within 24 hours after conclusion of the contract (in case of agreed prepayment after the time of your payment instruction).

You will also be informed about the provision by e-mail.

Delivery periods

Unless otherwise specified in the quote, domestic delivery of goods shall be made (Germany) within 3 - 5 days, for deliveries abroad within 5 - 7 days from conclusion of contract (if advance payment agreed from the date of the payment instruction).

Please note that deliveries are not made on Sundays and other holidays.

If you have ordered articles with different delivery dates, we send the articles together in one delivery if no other agreement has been made.

The delivery date for the complete order will be the same as that of the article with the longest delivery time.

Accepted Payment options

- Prepayment via transfer
- Payment via SEPA direct debit
- Payment via credit card

via PayPal Checkout:

- Payment via PayPal
- Payment via credit card

Further details on payment

When paying by SEPA direct debit, you authorize us by issuing a corresponding SEPA mandate to collect the invoice amount from the specified account.

You will receive a pre-notification at least 5 days before the date of direct debit collection. Please note that you are obliged to ensure sufficient funds in the account on the announced date.

If payment is made using a credit card, your credit card account is debited in conjunction with the shipping of the goods.

In case of questions, please contact us at the contact details mentioned in the Legal Notice.